

# MEMBER AND EMPLOYER RESOURCES:

How to get in touch with FPPA

## Call **FPPA (303) 770-3772**

### General questions about:

- FPPA plans and benefits
- Fidelity self-directed plans
- Member Account Portal (MAP)
- Scheduling an on-site meeting or 1-on-1
- Department reentry
- Affiliations

**Contact FPPA  
Field Education  
& Employer  
Outreach  
Team  
x 6450**

### Do you have questions on disability & survivor benefit coverage?

- Eligibility
- Application process
- Benefit levels
- Taxability

**Contact FPPA  
Death &  
Disability Team  
x 6300**

### As a member, do you have questions about:

- Purchasing service Credit
- Taking a refund

### Members within one year of:

- Retiring
- Entering DROP
- Terminating employment

**Contact FPPA  
Retirement  
Team  
x 6400**

### Employer questions about:

- FPPA Payroll
- Submitting contributions to FPPA
- Enrolling a new member
- The FPPA Employer Portal
- Member Account Portal (MAP)

**Contact FPPA  
Contributions  
Team  
x 6500**

### Retiree questions about:

- Direct Deposits
- Tax Withholdings
- Form 1099R and PPA Statements
- Address changes for retirees receiving benefits

**Contact FPPA  
Retiree Payroll  
Team  
x 6200**

## ONLINE TOOLS & RESOURCES

**Employer Portal** [FPPA.co/employers](https://www.fppa.co/employers)

Online Access to FPPA for Employers.

### Employer Guide • [FPPA.co/guide](https://www.fppa.co/guide)

An in-depth guide for employers covering FPPA plans, rules, processes, and other FAQs in plain language.

**Member Account Portal** [FPPA.co/MAP](https://www.fppa.co/MAP)

- View a **personal profile**
- View or update **beneficiary designations**
- Estimate the cost to **purchase service credit** and complete an application (if applicable)
- Run **retirement projections**
- Print a **member statement**

*\*A member must have a registered email address on file to create a MAP account. Members can contact FPPA to verify or update account information.*

**Educational Videos** [FPPA.co/media](https://www.fppa.co/media)

### Brief explainer videos on:

- Statewide Defined Benefit Plan
- Statewide Hybrid Plan
- Statewide Death & Disability Plan
- 457 DC Plan with Fidelity
- DROP (Deferred Retirement Option Plan)
- The Rule of 80
- Naming a Beneficiary
- FPPA Investments

**Fidelity** [FPPA.co/Fidelity](https://www.fppa.co/Fidelity)

### Self-directed plans account access.

Members can log in to Fidelity NetBenefits to:

- Update beneficiaries
- Check account balances
- Make investment choices with Fidelity
- Find additional Fidelity educational resources

**ForwardwithFPPA.org**

Stay current with FPPA related legislation and new initiatives